**Refund Policy Template**

2018 saw a number of events postponed or cancelled due to extreme weather conditions. The EWAJC have written a refund policy template that clubs are welcome to include in their show program if they choose.

Only organisers (not Global Entries or other online entry systems) can issue refunds. Competitors MUST notify organisers about scratchings before the close of entries. Later scratchings require immediate notification to organisers (before the show ends) plus vet/doctor certificates with specific reason for withdrawal, received within 5 days after the competition. Other scratchings are non-refundable. Entry changes made during shows are at the discretion of the organiser and costs adjusted accordingly. An administration fee and non-refundable helper fee applies to all refunds.

In the event that a show must be cancelled, the organiser reserves the right to cancel, suspend or postpone events due to inclement weather or other unforeseen circumstances. If finances allow, the organisers will endeavour to refund riders for a portion of fees when possible and as deemed appropriate. An administration fee and non-refundable helper fee will be retained regardless to help offset event costs.

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